



PLEASE RETURN THIS SIGNED FORM TOGETHER WITH YOUR PAYMENT
TO THE FOLLOWING ADDRESS:

**J WHITING,
8 BLACKHEATH CRESCENT, BRADWELL COMMON,
MILTON KEYNES, MK13 8AD, ENGLAND.**

Email: enquiries@bestcostavilla.com

Tel: +44 (0)1908 201376
Mobile: +44 (0)7710 830213

Name of Party Leader	<i>Title</i>	<i>First Name</i>	<i>Surname</i>
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Address	
Postcode	
Country	

Telephone	
Mobile	
Email address	

Arrival Date	
Departure Date	

Details of other members of the party			
1	<i>Age if under 18</i>	<i>First Name</i>	<i>Surname</i>
2	<i>Age if under 18</i>	<i>First Name</i>	<i>Surname</i>
3	<i>Age if under 18</i>	<i>First Name</i>	<i>Surname</i>
4	<i>Age if under 18</i>	<i>First Name</i>	<i>Surname</i>
5	<i>Age if under 18</i>	<i>First Name</i>	<i>Surname</i>

Hire Charges and options	Number required	Unit cost (per day)	Total
Number of nights booked			
Cot hire per night			
Airport Trip			
Welcome food pack			
End of let cleaning charge	Required for all bookings		
Security Deposit	Required for all bookings		
Total holiday cost			

Payment Enclosed
All bookings must be fully paid up 8 weeks before the arrival date

Acceptance

I accept the accompanying terms and conditions document. I understand and agree that I am responsible for all loss or damage to the property or its' inventory during the rental period and that the owner can deduct sums from the security deposit to cover such eventualities. If property or inventory damage exceeds the amount of the security deposit I agree to pay the shortfall.

I understand that this booking request is not a confirmation of the booking, the booking will not be firm until this signed document, together with cleared payment, has been received by the owner and the owner confirms acceptance in writing.

Please sign here

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Terms and Conditions of Rental

Breakage & Damage

It happens! We know! But please let us know promptly so that we can correct any problems prior to the arrival of our next guests.

Alarm & Security

Proper use of the Alarm is a requirement. It is essential that the contents of the home are fully protected and insured when it is unoccupied, even for short periods. Please set the alarm whenever you leave the property unoccupied. Whenever you leave the property you must ensure that all doors and windows are secure.

Check-in & Check-out

Unless you have made special arrangements with the owners you must not check-in prior to 4:00 pm on the day of arrival and you should be ready to leave the premises on your final day by 11:00 am.

Complaints

Should a problem arise relating to the premises you should contact the local agent whose details are supplied with the renters information pack. In most cases problems can be resolved by our agent quickly. Please don't endure a problem that is causing concern, just let our agent know about it. If you feel that the problem needs to be escalated to the owner, please email jeff@bestcostavilla.com. We will ensure that your concern is addressed promptly. The owners are based in the UK, so please bear in mind that there is a -1 hour time difference.

Liability

The Owner of the premises accepts no responsibility whatsoever for personal injury, accidents, loss or damage to persons or personal effects however caused.

Force Majeure

The owner accepts no responsibility or liability whatsoever for any loss, damage, injury or alteration to the terms of the booking caused by events beyond the Owners' control including war, civil commotion, flight delays or cancellations, adverse weather conditions, fire, flood or industrial dispute.

Brochure Description

All brochure descriptions are made in good faith and every care taken to ensure their accuracy, but no liability will be accepted in the events of any error. The owner may update the brochure or web site descriptions at any time.

The Accommodation

The accommodation booked can not be sublet, shared or assigned.

Handbook

The house is equipped with a comprehensive handbook detailing correct usage of the facilities provided. Please take the time to read the handbook which will ensure that you make the most of your stay and identify additional aspects that you may not have considered. Instruction manuals are provided for all equipment, please refer to the original manufacturers documentation.

Neighbours

Please be respectful of others around you. Our neighbours live there all year round, and they also want you to have a great holiday.

General

Wet surfaces, such as the tiled areas in and around the house and garden will be slippery when wet. Please exercise caution. Spanish plumbing is legendary, please be careful and only put toilet paper down the toilet.

No Smoking policy

We ask you to refrain from smoking within the confines of the house. Please dispose of any butts in a tidy manner, not by throwing onto the garden surrounding the home.

No Pets policy

Under no circumstances are pets allowed into the property.

Booking Terms

Acceptance of Terms and Conditions of Rental

The terms and conditions of rental must be accepted and apply fully to all rentals.

Payments Due

Full payment is due 8 weeks before the date you arrive at the villa. No reminder will be issued. Bookings made within 8 weeks of arrival are payable in full at the time of Booking. We reserve the right to cancel the holiday if payment has not been received in accordance with our terms & conditions.

Security Deposit

A security deposit is charged to cover the cost of any property or contents damage. Should any damage occur to the property that exceeds the security deposit paid, we reserve the right to raise a bill to cover the excess costs. Remember, this is only a deposit, if you look after and respect our property we will refund it in full after you leave.

Security Deposit repayment

The security deposit will be returned within 14 days of vacating the property in good order.

End of Let Cleaning Charge

All renters are required to pay the end of let cleaning charge. This is to ensure that the accommodation is kept up to a level of cleanliness we are sure you will appreciate when arriving at the accommodation.

Changes and cancellations

You may change your booking. If you do we will make every effort to accommodate your requests. However, we cannot guarantee that we will be able to meet specific date requests.

You may cancel at any time after the booking has been confirmed, and this must be notified in writing by an authorised member of the booking party.

The following cancellation charges will apply to all rentals cancelled.

Prior to rental period	Charge
More than 56 days	Loss of deposit
Between 42 & 56 days	50% of Rental Fee
Less than 42 days	100% of Rental Fee

The accommodation provided is only for the use of persons named by the client on the booking form; subletting, sharing or assigning is strictly prohibited. Only the persons shown on the Booking Request Form are permitted to stay in the property booked.

Suitability

An adult must accompany persons under the age of 18. We are not accepting booking from single sex parties.

Payment

Payments may be made by cheque, cash, bankers draft or postal orders. Please allow time for the cheque to clear, which can take up to 10 working days.

Please make cheques payable to: J Whiting

